



Buckinghamshire Council

Standards and General Purposes Committee

Minutes

MINUTES OF THE MEETING OF THE STANDARDS AND GENERAL PURPOSES COMMITTEE HELD ON THURSDAY 24 AUGUST 2023 IN THE OCULUS, BUCKINGHAMSHIRE COUNCIL, GATEHOUSE ROAD, AYLESBURY HP19 8FF, COMMENCING AT 2.00 PM AND CONCLUDING AT 3.25 PM

MEMBERS PRESENT

D Goss, B Chapple OBE, P Brazier, S Chhokar, P Gomm, T Green, S Lambert, H Mordue and C Oliver

OTHERS IN ATTENDANCE

M Angell, D Barnes, K Bates and R Stuchbury

Agenda Item

1 APPOINTMENT OF VICE-CHAIRMAN

Prior to the start of the formal agenda, the Chairman, on behalf of the Committee thanked the former Chairman for all his hard work and also paid tribute to the Vice-Chairman.

RESOLVED:

That Councillor B Chapple OBE be appointed as Vice-Chairman of the Standards and General Purposes Committee for the ensuing year.

2 APOLOGIES

Apologies were received from Cllrs M Baldwin, R Carington, L Smith, M Smith and D Thompson.

3 MINUTES

RESOLVED –

That the Minutes of the meeting held on 13 April and 17 May 2023 be approved as a correct record.

4 DECLARATIONS OF INTEREST

Cllr Goss declared an interest regarding his roles in the Conservative Party relating to his position as Chairman of Buckingham Constituency Conservation Association and Deputy Chair of the Buckinghamshire Area, particularly relating to item 5. Cllr Green and Oliver declared a personal interest in item 6 as legacy WDC Members in relation to the CGR. Cllr Green represented and resided in a ward relating to the CGR. Cllr Oliver ward was part of the unparished ward of Wycombe under the new boundary review and also under the Member

Code of Conduct Complaints one complaint related to her parish ward. Cllr Mordue declared a personal interest in item 7 as the local ward member of one of the parishes.

5 BUCKINGHAMSHIRE ELECTORAL REVIEW

In May 2023, the Local Government Boundary Commission for England concluded its review and published the final recommendations which now go forward to Parliament. The outcomes would come into effect at the May 2025 elections. The review was undertaken as a result of the new Buckinghamshire unitary council and a full consultation was undertaken.

The Service Director for Legal and Democratic Services reported that this Committee had set up a Working Group to look at the Boundary Review which was a two stage process; the first stage looking at the important area of governance including the number of Members that the Council required and the second stage looking at the pattern of wards. The Commission came back with a proposed consultation which the Council responded to. The Commission then did a short review of a specific area in South Buckinghamshire which again this Council responded to. This report now provided information on the final outcome.

The Chairman confirmed that the pattern of wards would be 49 wards (as now) but represented by a variable number of councillors (rather than the currently uniform three members per ward): so ten three-councillor wards, 28 two-councillor wards and eleven single-councillor wards. 18 recommendations made by this Council were accepted by the Boundary Commission. The Order to implement the changes was currently before Parliament.

The Committee thanked officers for their hard work on this area.

RESOLVED that the final outcome of the Buckinghamshire Electoral Review be noted.

6 COMMUNITY GOVERNANCE REVIEWS – WYCOMBE AREA

Community Governance Reviews were carried out to determine the direction for governance in a local area. They could be carried out by a local authority periodically or as a result of local petitions, as was the case in 2019 when a Review was carried out by the legacy Wycombe District Council. That Review proposed a number of options for consideration, including the establishment of a new High Wycombe Town Council.

A final decision on the way forward was not made by the district council at that time. The decision was deferred as the new Buckinghamshire Council unitary authority was being set up and was established in April 2020. Buckinghamshire Council has not yet made a decision because, following the creation of the Council, an Electoral Review took place. Community Governance Reviews could not be carried out at the same time. The Electoral Review has now been completed and so community governance for Wycombe could now be considered. High Wycombe remained unparished.

The Service Director Legal and Democratic Services noted that the previous Review had assessed whether there was any support for establishing a council for the town of High Wycombe and parish councils for the communities of Micklefield, Sands or Totteridge. In January 2020, the final report was produced (Annex 1 to this report). The report was mindful of two imminent events: firstly, that local government reorganisation was about to occur with the abolition of the district council and the establishment of Buckinghamshire Council; and secondly that an electoral review of Buckinghamshire Council would then follow shortly after reorganisation. Both would have implications for local governance.

The recommendations were framed as three Options:

- 1) Establish new councils – for High Wycombe and perhaps for Micklefield, Sands or Totteridge, with no Reorganisation Order happening until the new Buckinghamshire Council was established;
- 2) Deferral of any decision until the new Council was in place, recognising that further consultation may then be necessary;
- 3) Take no action - because other means of effective and convenient local governance, reflective of community interests and identity, would be established through the new unitary council, its community boards and the local Town Committee, with a further CGR occurring following the electoral review

The publication of the recommendations effectively ended the formal CGR process (begun with the publication of the original Terms of Reference). Considering the recommendations in April 2020, the new Buckinghamshire Council deferred any decision until after the electoral review.

The Service Director of Legal and Democratic Services highlighted that the statutory requirement for a Community Governance Review was that a Review must reflect the identities and interest of the community in that area and be effective and convenient. The Standards and General Purposes Committee had two main options:

- To agree to any of the proposals in the original Review carried out by Wycombe District Council, outlined in Annex 1 of the report.
- To commission a new Review to ensure that any proposals could fulfil the statutory criteria.

If the committee voted to commission a new Review, it was suggested that a working group of this committee be set up to formulate a timeline for the Review (draft terms of reference were attached at Annex 2 of the report) which would include a public consultation, giving local residents and all interested parties the opportunity to comment.

The Chairman commented that a number of emails had been circulated to the Committee which included the views of Cllr M Smith who was unable to attend the meeting today, which supported different recommendations. He thanked residents for their engagement and commented that he maintained an open mind to those recommendations.

During discussion the following points were made by Members:-

- A Member commented that they had previously been a Member of the Wycombe District Council Working Group and of the Committee that had discussed the original CGR. There had been some concerns about the original report produced and some Members felt that the recommendations could have been more balanced. There had also been a low response to the consultation (1700 respondents out of a population of 75,000). He suggested that there should be a threshold to a consultation response of approximately 30% and that the Working Group should discuss and agree this. There were financial implications to having a Town Council, which residents should be made aware of and it was important that an informed decision should be taken. He therefore agreed that a new Review should be commissioned. The Service Director for Legal and Democratic reported that should a new Review be commissioned that it was currently proposed that the consultation should be undertaken by this Council. It would be for the Working Group to recommend the extent of the consultation.
- Reference was made to the outcome of a CGR which must in law be effective and convenient. A Member asked for clarification regarding the word 'convenient'. The Service Director reported that this word had not been tested in a legal context but related to the fact that it was convenient to the community. The community should not

- see it as a burden.
- Referring to the previous comments made by Members, a Member made a comparison to the low responses which were obtained during the budget consultation and he felt that this was a reflection of general community engagement. The responses to Totteridge, Sands and Micklefield as discrete areas were quite low. He had taken part in the preparation for the unitary councils which included talking to town and parish councils (including the unparished area) on what a future relationship would look like. This included a promise to have a Wycombe CGR with better arrangements and engagement. He considered that the previous report had sound principles and was not out of date. He expressed concern about the cost of another CGR and also another set of elections and that the information in the previous report should be utilised. The new review should be aligned with the 2025 elections. The Principal Governance Officer referred to the draft terms of reference (point 3) which said that the Working Group would look at a suggested timeline. The Service Director reported that it would be possible for the review to be completed by May 2025 if Members so wished. The Member expressed concern about having an election in May 2026 (as referred to as an example under point 5.3 of the report) and the cost to residents.
 - A Member commented that a new review should be undertaken as the landscape had changed with a new unitary authority and also with the electoral review. It was important that residents were engaged as far as possible and that any decision met the needs of the local population and provided good value for money. He also commented that the Council should run the consultation exercise. Several Members agreed with this approach.

On a vote being taken on the officer recommendations (proposed by Cllr Brazier and seconded by Cllr Mordue) **it was unanimously RESOLVED that:-**

- 1) the recommendations of the former Wycombe area Community Governance Review be not taken forward; and**
- 2) a new Community Governance Review for the Wycombe area in the light of changed circumstances be undertaken; and**
- 3) a Community Governance Working Group of this Committee chaired by its Chairman, be set up as set out in Annex 2 of the report, which will:**
 - a) recommend draft Terms of Reference to this Committee for a new Community Governance Review for the Wycombe area; and**
 - b) recommend a Consultation Plan that will fully engage community views once any Terms of Reference are adopted and are published by the Committee; and consequently**
- 4) the recommended Terms of Reference from the Working Group be received in January 2024 with a view to commencing the statutory consultation in January/February 2024.**

7 COMMUNITY GOVERNANCE REVIEWS - PARISHES

In connection with the last item, the Committee was invited to determine Community Governance Review arrangements for any other areas, as may be received. Now that the Buckinghamshire Electoral Review was over, this report invited the Committee to determine a means of considering community governance reviews for any other communities such as the expressions of interest from Buckingham Town Council, a number of residents in Lake End, Hazlemere Parish Council and Longwick cum Ilmer Parish Council.

The Service Director for Legal and Democratic Services advised that it was pragmatic for the same Working Group to look at all the CGRs. He referred then to the expressions of interest which had been received which were outlined on page 61 of the agenda pack. These were not the setting up of new councils but proposals to change boundaries or increase the number of councillors which required a community governance process. After a short discussion it was **RESOLVED that**

1) the Community Governance Review Working Group, as agreed at the previous agenda item, be set up with a view to:

a) recommending draft Terms of Reference, as appropriate, for the review of any areas (other than the Wycombe area) where expressions of interest may have been made; and

b) recommending a Consultation Plan that will fully engage the relevant communities once any Terms of Reference are adopted and published by the Committee; and

2) the recommendations of the Working Group on 18 January 2024 be received with a view to commencing any consultation on approved Terms of Reference in February 2024.

8 POLLING DISTRICT REVIEW

The Council and Returning Officer were required to undertake a compulsory review of the polling districts, polling places and polling stations within Buckinghamshire between October 2023 and January 2025. It was proposed that the review in Buckinghamshire commenced on 2 October 2023 with the publication of notice and concluded on 1 February 2024 with publication of the revised register. The consultation period would therefore be between 2 October and 4 December 2023 and representations would be invited from stakeholders. This would enable any necessary changes to be made to polling districts so that they were ready to implement the outcome of the electoral review of Buckinghamshire Council's wards for May 2025 and the review of Parliamentary constituencies following Parliamentary approval.

The Electoral Services Manager reported that the proposed timetable would enable the review to commence at the earliest possible opportunity; the timing of the review provided the opportunity to make necessary changes to polling districts arising from the electoral review and anticipated changes to parliamentary constituency boundaries once approved by Parliament. There was also a need to make changes to some polling places due to changes to venue availability and this would need to be implemented in time for forthcoming elections, such as the next Police and Crime Commissioner elections on 2 May 2024. A Member expressed concern about schools being used as a polling station and that it should be the last resort. Another Member commented that in some urban areas where there were less community halls, schools sometimes had to be used as the only option. The only other option was temporary accommodation. The Electoral Services Manager reported that there was a legal duty for schools to be used for polling stations where required but the Council avoided using schools as polling stations where possible. However, a school might be a polling place where no suitable alternative venues were available. In terms of using temporary accommodation this was also avoided where possible due to the cost and size but there were a few areas in Buckinghamshire where temporary accommodation had to be used as a polling place due to the local circumstances, such as remote area with a small electorate with no other suitable buildings available.

RESOLVED that the proposed timetable for the review of polling districts, polling places and polling stations in Buckinghamshire which the Council and Returning Officer are required to

undertake be endorsed.

9 COMPLAINTS AND IMPROVEMENTS ANNUAL REPORT AND OMBUDSMAN UPDATE

This was the third annual report for Buckinghamshire Council and gave a summary of the Council's complaints and compliments. The report also included a summary of the Local Government and Social Care Ombudsman's annual review of complaints. The Service Director Legal and Democratic reported that this report looked at the statutory complaints process for Adult and Children's Social Care and also the corporate complaints process. In addition to the internal complaints process residents had a right externally to complain to the Local Government Ombudsman and the LGO Letter and statistical information had been included in the report. He asked Members to bear in mind with the number of complaints the significant amount of contact the Council had with the general public and also last year there had been an issue with the bin collections in the South of the County which generated a considerable number of complaints. Aside from the complaints arising from the bin collection issue Buckinghamshire had a similar number of complaints as comparator councils.

A Member asked whether the information could be broken down further as some Directorates included a disparate amount of services. He commented that it would be helpful to have information at service level. Another Member asked how this Council could do better and reduce complaints and questioned the level of resourcing. The Head of Information Management confirmed that they did hold information at service level, the report already contained reasonable detail but they would look at service level information. She was working closely with service areas and also the business intelligence team to identify areas for improvement and weekly data was provided. This year she was looking at the categorisation of complaints and service delivery. There were also new dashboards being used by Adults and Childrens Social Care. Services would always welcome additional funding to help service delivery but the Council had to work to a set budget. For the second year Buckinghamshire was 100% compliant with the LGSCO recommendations for remedies. The Council had successfully completed the remedies before the complaint had reached the Ombudsman in 13% of cases which was the same as the average in similar authorities. Feedback was key to the Council's learning and talking with customers and colleagues was an underpinning principle of the initiative 'A year of conversation'. As part of the Ombudsman's learning they now issued Focus reports which the Council could consider when managing complaints. Reports were received for children out of education, equalities and human rights and homelessness reduction.

RESOLVED that the report be noted and once signed off will be published on the Council's website as is required.

10 MEMBER CODE OF CONDUCT COMPLAINTS – QUARTER 1 REVIEW

This report gave an overview of the Member Code of Conduct complaints that were opened and closed during Quarter 1 (April to June) this year. The Principal Governance Officer reported that of the eight complaints considered in Quarter 1, no breach of code was found.

In terms of Parish/Town Councils, two complaints were received and closed between April and June 2023. A further complaint, opened in March, was closed within the Quarter. A fourth complaint remained outstanding (see paragraph 2.7 of the report). The three concluded complaints related to three parish councils. In only one of these cases was the complainant a fellow member of the council. The most common cause of complaint was perceived disrespect. Following an Initial Assessment, the relevant Code was not found to be engaged in any of these cases.

In terms of Buckinghamshire Council three complaints were received and closed between April

and June 2023. An additional complaint had been received in March but was closed within Quarter 1. In three of the four cases, the cause of complaint was also perceived disrespect. Another related to an allegation of bias and predetermination in a decision-making context. Following an Initial Assessment, the Code was not found to be engaged in any of these cases.

At the start of August ten complaints were currently open: five parish councillor complaints and five Buckinghamshire Councillor complaints. One parish council case (mentioned in Annex 1 of the report) was currently being formally investigated at Stage 3 and could, depending on the findings of the investigation, require the convening of a Hearing Sub-Committee to determine the matter. In all other cases, the complaints were at Stage 1 (Informal Resolution).

The Deputy Monitoring Officer had delivered two online Code of Conduct refresher sessions for Buckinghamshire Councillors, on 30 and 31 May during Quarter 1. The first of these was recorded for those councillors who could not attend the mandatory review. On 7 September, the Deputy Monitoring Officer would also help deliver training to parish and town councils through the Buckinghamshire and Milton Keynes Association of Parish and Town Councils.

The Committee was updated on the discharge of sanctions, following breaches of the Code by a Hughenden Parish Councillor. A Hearing Sub-Committee of this Council had recommended sanctions which Hughenden Parish Council approved. It was noted that, at the time of the meeting, it was understood that the councillor in question had not yet complied with two of the sanctions – giving an apology to two complainants and attending certain training. The Parish Council had been asked by the Deputy Monitoring Officer to confirm if and when the councillor would comply with these sanctions.

Noting that certain complaints in Annex 2 had been made about perceived non-response to emails, a Member commented that in terms of dealing with emails with residents it could be difficult to deal with them in a timely manner as some parishioners could be sending emails daily. He asked whether it would be possible to attend Code of Conduct refresher sessions held at parish council level and was informed that this was a matter for the Bucks and Milton Keynes Association of Local Councils.

RESOLVED that the Member Code of Conduct Complaints opened and closed in Quarter 1 (April to June 2023, as set out in Annexes 1 and 2) of the report and those currently open be noted.

11 MEMBER CODE OF CONDUCT COMPLAINTS – HEARINGS SUB-COMMITTEE PROTOCOL

At a previous meeting of this Committee, Members had expressed a wish to consider a protocol for achieving a balance of representation for the Hearings Sub-Committee, making use of particular expertise, whilst also avoiding potential conflicts of interest. A protocol was being recommended, set out in Annex 1 of the report.

RESOLVED that:-

- 1) the protocol in Annex 1 for achieving the composition of a Hearings Sub-Committee be adopted; and**
- 2) the Monitoring Officer be asked to deliver training for all members of the Committee in the procedures for hearing member code of conduct complaints.**

12 WORK PROGRAMME

The draft Work Programme 2023/24 was agreed and would be updated with regular reports on the Community Governance Reviews.

13 DATE OF NEXT MEETING

19 October 2023.